

NHFIC Professional Advisory Services (Panel Member) page 1

Applicant's name:	Q Shelter Incorporated
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Business status	<input type="checkbox"/> Individual consultant X Consultancy firm <input type="checkbox"/> Association/group of individual consultants

Summary

Q Shelter currently provides a range of consulting services to the community housing industry in Queensland including:

- Strategic planning
- Partnership planning and development geared to growth
- Identification of growth goals and scoping projects in the concept stage
- Preparation for registration under NRSCH and support with compliance activities
- Development of policy and procedure documents
- Organisational reviews, staff development and other capacity building activities.

Q Shelter proposes to offer business planning support particularly focussed on partnerships and alliances geared to growth in Queensland. We are particularly focussed on responding to the needs of Tier 2 and 3 organisations in consideration of their strategic growth goals and how they might chart a path to making decisions about priority partnerships and alliance, their offerings and strengths within those arrangements and how they might negotiate agreements and other structural arrangements that support implementation and success.

Sector knowledge

Q Shelter is funded by the Queensland State Government to assist CHPs embrace opportunities and build capacity in relation to the Partnering for Growth Initiatives. Q Shelter, since late 2012 has been funded to deliver projects including:

- Sector support to become registered within NRSCH
- Sector support to achieve compliance within NRSCH
- Continued monthly engagement with the Office of the Registrar on sector capacity needs
- Governance training
- Organisational reviews
- Policy and procedure development
- Specialist assistance to Indigenous organisations including a specialist funded program over 2014-2015
- Q Shelter has a communications program issuing weekly bulletins and monthly e-newsletters to the sector
- Q Shelter is funded to deliver a Housing and Homelessness Clearing House for Queensland which is due for launch in August 2019
- Q Shelter delivered a workforce development program each year which is focussed on various skills necessary to community housing and homelessness service provision such as understanding the RTA, trauma informed practices, mental health first aid, governance, tenancy sustainment, working with vulnerable tenants
- A research project into insurance issues and solutions for CHPs
- A research project into rent settings, issues and solutions for CHPs
- Most recently assistance to develop an affordable housing framework for Queensland
- Input, engagement and a report into a single community housing program framework for Queensland as part of Partnering for Growth

- Specialised support to individual organisations and clusters of organisations to strategically plan their approaches to partnerships and alliances geared to growth.
- Q Shelter has been funded to deliver a kit of information and resources on partnerships and alliances due for finalisation at end of June.
- Q Shelter has worked extensively in Queensland and was commissioned to deliver 10 regional workshops having input to the Queensland Housing Strategy and is currently funded to deliver 7, 2 day workshops engaging the sector in Partnering for Growth to shape legal instruments, the funding framework and how a single community housing program can work in Queensland.
- Q Shelter convenes a CEO and Leaders Network and also convenes delegates from 17 regional networks in a forum designed to build state-wide capacity and be a conduit for information sharing.

Skills	Offered?	Demonstrated qualifications, consultancy skills and consulting track record						
Finance	<input type="checkbox"/> Yes <input type="checkbox"/> No							
Business planning	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business planning Strategic planning Planning towards strategic partnerships and alliances geared to growth Board and governance training						
Property development	<input type="checkbox"/> Yes <input type="checkbox"/> No							
Risk management	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	QShelter has an organisational risk management tool to identify, plan, and rate organisational risk. It covers all aspects of the organisations including HR, finance, and service delivery.						
Geography	ACT	NSW	NT	Qld.	SA	Tas.	Vic.	WA
Office?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Worked in?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Future work in?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>