



Community Housing INDUSTRY ASSOCIATION QUEENSLAND

Annual Review 2017 – 2018

22 November 2018

CHPs for QLD
COMMUNITY-MINDED · FUTURE DRIVEN

VISION
Queensland's community housing industry leads the way in meeting housing needs in communities that support life opportunities

PURPOSE
Forward looking advocate for Queensland's community housing industry engaging in robust state/national housing policy

VALUES
Leadership | Independent
Collaborative | Evidence Based | Committed | Engaged

GOALS
Our goal is to progress four key areas of work:
Reform existing social & affordable housing models;
Emerging opportunities, new products & Services;
Urban & Regional Planning;
Organisational & Financial Viability

STRATEGIC PLAN 2018-2021

REFORM EXISTING SOCIAL & AFFORDABLE HOUSING MODELS

STRATEGY

1. Strategically position CHIA QLD to influence state/national housing policy and strategy through stakeholder analysis and positions
2. Implement CHIA relationships including joint submissions on policy/programs
3. Engage state/national political, departmental/private industry entities and peaks
4. CHIA QLD's role effective in development of housing service across the continuum
5. Work with other peak bodies, advocacy groups and innovators to secure improved tenant outcomes through our members

MEASURES

- A. Productive relationships and outcomes from CHIA relationships: Joint Housing Peaks, Shelter/other MOUs, Minister and DQ, Housing
- B. Increased influence/visibility at state/national levels
- C. Increased member satisfaction
- D. Invited contributions to conferences/panels/industry working groups etc.

EMERGING OPPORTUNITIES, NEW PRODUCTS AND SERVICES

STRATEGY

1. Identify opportunities and challenges that impact Qld CHPs in partnering or developing sustainable housing models
2. Partner appropriately with other agencies, e.g. QShelter and QCOSS, to investigate opportunities and challenges for social housing and how to position CHIF industry
3. Promote CHIA QLD's expertise including Knowledge Sharing and Management

MEASURES

- A. CHIA QLD industry advisory group established to develop solutions to social and affordable housing
- B. Queensland CHPs viable partners in affordable housing development
- C. Revenue and sponsorship streams diversified/increased
- D. Participate in designing housing/funding models to diversify and deliver new products

URBAN & REGIONAL PLANNING

STRATEGY

1. Advocate a well-planned, fully funded, and forward-looking Government Housing Strategy with bi-partisan support to meet current/projected need
2. Work with LGAQ, DLGP and DATSIP and other stakeholders to promote strategies that improve social and affordable housing supply across Qld's 77 local government areas

MEASURES

- A. LGAQ engaged in a positive and practical way with measurable local progress in two local government areas
- B. Champions identified in Department of Local Government, DATSIP and connection with these champions maintained
- C. Revenue and sponsorship streams diversified/increased

ORGANISATIONAL & FINANCIAL VIABILITY

STRATEGY

1. Generate surplus to reinvest in CHIA QLD
2. Deliver Value for Money for Stakeholders
3. Transition to CHIA QLD completed
4. Governance, risk and compliance in order and embedded
5. Secure appropriate Fee for Service opportunities

MEASURES

- A. Amend membership categories to provide for growth
- B. Increase membership so we represent 90% of members in 2021
- C. CHIA QLD in place third quarter 2018
- D. Compliance with reports to stakeholders including ASIC and ATO
- E. Operations plan adopted by Board second quarter 2018

ACKNOWLEDGEMENT: CHIA QLD respectfully acknowledges the Aboriginal and Torres Strait Islander Traditional Owners and Elders of the lands on which it meets, past, present and future.

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CHIA Qld also acknowledges the invaluable financial and in-kind support from CHIA Qld members, associates and sponsors, without which the 2017-18 workplan would not have been achieved.

Company Details

CHIA Qld is the registered business name for CHPs for QLD Limited.

A company limited by guarantee, CHIA Qld is non-profit and member based (ACN 169 723 460 | ABN 73 169 723 460).

The registered business address is: Horizon Housing, Suite 1010, Level 1, 2 Investigator Drive, Robina Qld 4226.

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Introduction

The Community Housing Industry Association Queensland (CHIA Qld) is the independent industry body representing community housing providers (CHPs) in Queensland. Governed by a professional and committed Board of Directors, CHIA Qld is a member-based, non-profit company limited by guarantee. Day to day operations are led by the Chief Executive Officer (CEO).

CHIA Qld views the provision of safe, secure, affordable and adequate housing as a basic human need. CHIA Qld also acknowledges that housing policy and strategy is complex and an area in which all three levels of government in Queensland play an important role.¹ The significant challenges facing this state and the CHP industry with regards to an increasing population, changing demographic profile and the requirement that social and affordable housing be built into infrastructure planning state-wide.²

Despite consistent economic growth, the Queensland Council of Social Service (QCOSS) states that one in eight people live in poverty in this state; indicating the significant and ongoing need for high quality, accessible community housing and support services³. This reflects Australian trends whereby severe disadvantage remains entrenched with more than three million people living below the poverty line, including 739,000 children⁴.

Chair's Report

On behalf of the Board of Directors I am delighted to present the CHIA Qld annual review 2017-18. As a forward looking advocate, our vision is that 'Queensland CHPs lead the way in meeting need in communities that support life opportunities.'

A watershed year, 2017-18 saw integration of CHIA Qld with national industry body, Community Housing Industry Association (CHIA). This amalgamation of our work, as state branch, into CHIA's national structure is the most significant opportunity to positively influence housing and homelessness in Queensland for many years. In 2017-18 the Board also adopted its Strategic Plan which addresses:

- Reform of existing social and affordable housing models
- Identification of emerging opportunities, new products and services
- Advocate for excellence in urban and regional planning
- Ensuring organisational and financial viability

As relevant today as when established in 2014, it is significant that all Tier 1 CHPs registered under the National Regulatory System for Community Housing Providers (NRSCH) renewed their membership this year as did the majority of Tier 2 NRSCH CHPs and a significant number of Tier 3 NRSCH CHPs. Located in regions across Queensland our members provided much needed housing for extremely vulnerable individuals and families, including in:

- Far North and Northern Queensland
- Central and West Queensland
- Wide Bay Burnett and South West Queensland
- South East Queensland and the Darling Downs
- Sunshine Coast
- Gold Coast
- Brisbane and Moreton



Source: Mareeba Community Housing Company

¹ Queensland Productivity Commission, Matt Geck & Sean Mackay. April 2018. Staff Research Paper. Housing in Queensland: Affordability and Preferences Retrieved from <https://qpc.blob.core.windows.net/wordpress/2018/04/Housing-in-Queensland-affordability-and-preferences.pdf>

² Minister for State Development, Manufacturing, Infrastructure and Planning, The Honourable Cameron Dick. 2 November 2018. Press Release. Retrieved from <http://statements.qld.gov.au/Statement/2018/11/2/new-online-dashboard-for-monitoring-south-east-queensland-growth>

³ QCOSS Queensland Council of Social Service. October 2013. Indicators of Poverty and Disadvantage in Queensland. Retrieved from <https://www.qcoss.org.au/sites/default/files/Indicator%20Framework%20-%20Introduction.pdf>

⁴ ACOSS and UNSW Sydney. 2018. Poverty in Australia. Retrieved from https://www.acoss.org.au/wp-content/uploads/2018/10/ACOSS_Poverty-in-Australia-Report_Web-Final.pdf

Expert in tenancy and property management, and in linking tenants with state funded and non-profit supports, our members managed thousands of housing leases and referred tenants with complex needs to physical and mental health, disability, addiction and substance abuse, domestic and family violence, family and relationship breakdown, gambling, child abuse, after prison care, Centrelink and Rent Connect services. Through partnership, including with member organisations, CHIA Qld worked to alleviate these causal factors via strategy, policy and advocacy. We authored and contributed to submissions to the Queensland and Federal Governments and engaged other key players including QShelter with whom we co-hosted Leader and CEO forums.

This work was complemented by attendance at joint meetings of community housing peaks, conferences, seminars and other forums and appearance before the Queensland Parliament's Public Works and Utilities Committee regarding Housing Legislation (Building Better Futures) Amendment Bill 2017. We contributed to CHIA's National Plan for Affordable Housing which sets out a 10 year blueprint for the CHP industry to meet the challenge of housing affordability head on, in conjunction with government, financial services, property development and construction industries. The first of its kind, this plan fills the strategy and policy void at national level and includes proposals that will inform public policy over the coming decade.

While much was achieved, significant issues are yet to be satisfactorily addressed:

- **Evidence and needs-based** planning and investment⁵ is essential to meet current and projected demand including in emerging cohorts of people requiring housing assistance (older women, young people, immigrants)
- **Joint CHP/DHPW** works on identified sites to secure NHIF loans and grants
- **Financial modelling** of purchase of CHP leased properties from DHPW
- **Allocation** of priority local government areas for social and affordable housing developments and particularly in least affordable areas, eg, Gold Coast, Sunshine Coast and Wide Bay⁶
- **Planning consistency** across Queensland's 77 local government areas
- **Increased** social and affordable housing builds over the next decade in line with AHURI projections (174,900)⁷
- **Advocate** DHPW permission that Specialist Disability Accommodation (SDA) funding on land and housing previously subsidised by DHPW is allowed
- **Seek** additional investment for social housing to complement that provided under National Housing Finance and Investment Corporation (NHFIC)
- **Improve** overall coordination between housing, homelessness and healthcare to ensure CHP tenants are assisted effectively

Funded entirely by members, associates and sponsors (McCullough Robertson Lawyers, Grant Thornton Australia, SDM Housing Software and idearchitecture) we are extremely grateful for the ongoing support of these key stakeholders and acknowledge the more than positive impact this has on our capacity to engage and influence at local, state and federal government levels.

Finally, I would like to thank the entire Board of Directors and our CEO Jo Ahern for their tireless efforts during 2017-18.

Anne-Maree Keane
Chairperson, CHIA Qld

⁵ AHURI Australian Housing and Urban Research Institute, Julie Lawson, Hal Pawson, Laurence Troy, Ryan van den Nouweland, Carrie Hamilton. November 2018. Social housing as infrastructure: an investment pathway. Retrieved from:

https://www.ahuri.edu.au/data/assets/pdf_file/0018/29061/Social-housing-as-infrastructure-an-investment-pathway-Executive-Summary.pdf

⁶ Queensland Productivity Commission (QPC), Matt Geck & Sean Mackay. April 2018. Staff Research Paper: Housing in Queensland: Affordability and Preferences. Retrieved from: <http://apo.org.au/system/files/140056/apo-nid140056-699606.pdf>

⁷ AHURI Australian Housing and Urban Research Institute, Julie Lawson, Hal Pawson, Laurence Troy, Ryan van den Nouweland, Carrie Hamilton. November 2018. Social housing as infrastructure: an investment pathway. Retrieved from:

https://www.ahuri.edu.au/data/assets/pdf_file/0018/29061/Social-housing-as-infrastructure-an-investment-pathway-Executive-Summary.pdf

Activity Overview

CHIA Qld conducted the following activity on behalf of its members throughout 2017-18.

Advocacy Milestones

Queensland and Federal Government advocacy milestones throughout 2017-18 included:

Topic	Date
<ul style="list-style-type: none"> • Member, National Joint Housing Peaks Forum on Community Housing 	2017-18
<ul style="list-style-type: none"> • Productivity Commission's 'Introducing Competition and Informed User Choice into Human Services: Identifying Sectors for Reform Study Report' 	July 2017
<ul style="list-style-type: none"> • Appeared before Queensland Parliament's Public Works and Utilities Committee regarding Housing Legislation (Building Better Futures) Amendment Bill 2017 	August 2017
<ul style="list-style-type: none"> • Consulted over National Housing Finance and Investment Corporation (NHFIC), Bond Aggregator (BA) and National Housing Infrastructure Fund (NHIF) 	November 2017
<ul style="list-style-type: none"> • Launched Position Statement on Social and Affordable Housing state-wide to members, associates, sponsors, MPs, Senators, developers, architects 	November 2017
<ul style="list-style-type: none"> • Correspondence to Hon Mick de Brenni MP, Minister for Housing and Minister for Public Works, Minister for Digital Technology and Minister for Sport regarding the Queensland Housing Strategy 2017-2027 	December 2017
<ul style="list-style-type: none"> • Submission to CHIA on draft National Plan for Social and Affordable Housing 	December 2017
<ul style="list-style-type: none"> • Inquiry into the Joint Standing Committee on Electoral Legislation Amendment (Electoral Funding and Disclosure Reform) Bill 2017 	January 2018
<ul style="list-style-type: none"> • Submission to Senate Committee Inquiry and Public Hearing into amendments to the National Housing and Homelessness Agreement (NHHA) between the Commonwealth and States/Territories 	January 2018
<ul style="list-style-type: none"> • Correspondence to Hon Annastacia Palaszczuk MP, Premier and Minister for Trade congratulating her on re-election and introducing the sector 	January 2018
<ul style="list-style-type: none"> • Submission to National Housing Investment Finance Corporation (NHFIC) Bill 2018 	February 2018
<ul style="list-style-type: none"> • Submission Review of Australian Charities and Not-for-Profits Commission (ACNC) 	February 2018
<ul style="list-style-type: none"> • Board Briefing: Wendy Hayhurst, CEO CHIA NSW and received a briefing on the 'Everybody's Home' national campaign 	March 2018
<ul style="list-style-type: none"> • Correspondence to Hon. Cameron Dick MP, Minister for State Development, Manufacturing, Infrastructure and Planning, with QShelter, seeking allocation of a percentage of the Commonwealth Games Village precinct to social and affordable housing 	March 2018
<ul style="list-style-type: none"> • Joint Communique with QShelter regarding Memorandum of Understanding 	March 2018
<ul style="list-style-type: none"> • Close the Gap Refresh Submission 	April 2018
<ul style="list-style-type: none"> • Invited Participant Department of Housing and Public Works Enabling Pathways 	May 2018
<ul style="list-style-type: none"> • Submission to Specialist Disability Accommodation (SDA) Framework Review 	June 2018
<ul style="list-style-type: none"> • Member Consultation CHIA Qld & CHIA on 'A National Plan for Social and Affordable Housing' 	June 2018



Brendan Crotty, Chair, NHFIC with CHIA Qld Members | CHIA National consultation regarding draft national plan

Partnerships, Events & Communications

6 October 2017 CHIA Qld confirmed its strategic partnership CHIA as governed under a joint agreement. This commenced CHIA Qld as the state branch of national industry body, CHIA. It also commenced CHIA Qld's participation in joint meetings with CHIA and other state/territory housing peak bodies (CHIA NSW, CHIA Vic, CHIA WA, QShelter, ShelterTas, Community Housing Council of SA Inc) held in Melbourne throughout 2017-18.

Key outputs included The National Plan for Affordable Housing launched by CHIA on 20 November 2018 at Annual General Meeting (AGM) and the sector's contribution to NHFIC and finance available under its Bond Aggregator (BA) and National Housing Infrastructure Facility (NHIF)⁸.

24 October 2017 CHIA Qld delivered its industry forum, 'A Regulator's View: Trends and Issues for the Queensland Community Housing Industry' with Queensland Registrar, Mark Francis as Key Note Speaker.

23 November 2017 CHIA Qld delivered its annual pre-AGM forum: 'Future of Affordable and Community Housing in Queensland'. Keynote Speaker, Phil Smith, Associate Director, Deicke Richards. Phil spoke to innovative approaches in affordable and sustainable housing and neighbourhoods and on his research with the University of Sunshine Coast on housing preferences of older people. The presentation was live broadcast to members state-wide and forum panel members included:

- Rachel Watson, Chair, QShelter and Manager, Service Innovation and New Business - Wesley Mission
- John Nicolades, Vice Chair, CHIA and CEO, Bridge Housing
- Lorraine Wirth, Service Manager, Community Accommodation & Support Agency, Mackay
- Frances Paterson-Fleider, Director, CHPs for QLD and Queensland Regional Director, CHIA; General Manager, Churches of Christ Housing Services Limited

		SHELTER because housing matters
CEO and Senior Leaders Network Forum		
Wednesday 14 March 2018 Queensland Multicultural Centre 102 Main St, Kangaroo Point - Brisbane		
Keynote Speaker, Phil Smith Associate Director, Deicke Richards		

28 February 2018 the organisation entered a Memorandum of Understanding (MoU) with state-funded peak, QShelter. The MoU provides the framework through which collaboration over the following objectives is facilitated:

- Building industry capacity to grow and develop
- Influencing and shaping social and affordable housing policy and programs
- Building the profile and reputation of the industry as an important contributor to state and national housing markets
- Creating a shared policy on homelessness.

⁸ Australian Government, National Housing Finance Investment Corporation. 2018. Retrieved from: <https://www.nhfc.gov.au/nhif/>

Outputs included joint advocacy to the Queensland Government proposing allocation of Commonwealth Games Village dwellings on the Gold Coast towards Social and Affordable Housing; and two Leader and CEO forums for CHP executives.

State and national communications on behalf of members throughout 2017-18 included:

- Media releases including: ‘Housing policy failing families and state’s most vulnerable’ 15 November 2017
- Policy Position Statement: Social and Affordable Housing in Queensland, 15 November 2018
- Monthly e-news: members, associates, sponsors, MPs & Senators, developers, other industry bodies
- Social media: LinkedIn, Facebook, twitter
- Strategic Plan 2018-

Directors & Office Bearers 2017-2018

CHIA Qld’s Board of Directors volunteer their time, energy, expertise, knowledge and networks to oversee the governance, strategic directions and policy of the organisation. Directors are elected or appointed at Annual General Meeting for a period of two years. With a total of nine directorships available, two directors may be appointed by the Board on the basis of skills and independence. The Board governs in accordance with its Constitution, the Corporations Act 2001 and other relevant legislation, regulation and policy.

Anne-Maree Keane, Chair & Independent Director (Appointed 15 July 2015)	
	<p>Anne-Maree Keane is Chair & Independent Director, CHIA Qld. Anne-Maree is also Partner Transaction Services, KPMG Australia.</p> <p>With over 20 years’ experience in the accounting profession, Anne-Maree is a Fellow of the Institute of Chartered Accountants in Australia and New Zealand and a Fellow of the Financial Services Institute Australasia.</p> <p>Anne-Maree’s experience includes acquisition due diligence, sell side assistance and pre-sale due diligence, pre-lending due diligence, transaction and negotiation support, deal support, valuations and data analytics. Anne-Maree holds a Bachelor of Business (with Distinction), University of Southern Queensland, Graduate Diploma of Applied Finance and Investment and Certificate of Public Practice.</p>

Jamie Muchall, Deputy Chair & Director (Appointed 23 October 2014)	
<p>Jamie Muchall is Deputy Chair & Director, CHIA Qld. He is also State Manager, Queensland and Business Development Manager for Horizon Housing. Based in Brisbane, Jamie has over 10 years’ experience in community housing, specifically in development and construction, new business, strategy and operational management.</p> <p>Jamie has been on the Board of CHIA Qld for over four years and would be honoured to serve the members for another term. Jamie would like CHIA Qld to build on its work to date and focus on two key priorities – increasing our value to members and reshaping the CHP sector’s relationship with government to a shared partnership focused on outcomes. Jamie holds a Bachelor of Arts (Hons) University of Queensland and is a Graduate Member of the Australian Institute of Company Directors.</p>	

David Cant, Independent Director (Appointed 23 November 2017)



David Cant is an Independent Director of CHIA Qld. David is also Co-Chair of Under 1 Roof a consortium of housing and support agencies, an Independent Director on the Board of PowerHousing Australia, and a Director on the Commonwealth Government sponsored National Housing Finance and Investment Corporation (NHFIC). David has worked in variety of roles in the social and affordable housing industry in UK and Australia for over 40 years, of which 25 years has been in CEO roles. David was inaugural CEO of Brisbane Housing Company (BHC) a leading Queensland Tier 1 provider. David is a member of the Institute of Company Directors and a Fellow of the Institute of Leaders and Managers. David has a degree in Economics and Politics from Oxford University and MPhil in Town Planning.

Andrew Elvin, Director (Appointed 5 November 2015)

Andrew Elvin is Director, CHIA Qld and Chief Executive Officer, Coast2Bay Housing Group. Andrew has over 25 years' experience as a chief executive, executive, manager and development consultant for the non-profit, government, human services, health, community, housing mental health, aged care and disability sectors in Australia and the UK. Andrew holds a first class Master's Degree in Criminology and Social Policy from Middlesex University, UK, with research based modules including Research and Evaluation Techniques and Preparing for Research. Under Andrew's leadership Coast2Bay has become a recognised leader in the community housing field including through establishment of its commercial arm; Purpose Property Management & Sales.



Ailsa Leacy, Director (Appointed 23 November 2017)



Ailsa Leacy is Director, CHIA Qld and former Chief Executive Officer YWCA Queensland. Ailsa was part of a significant global movement and women's organisation with the vision of empowering women and girls to 'find their possible'. With a strong background in education and training, executive leadership and management, including as Principal, Director of Education and Training and Institute Director at TAFE Queensland, Ailsa developed and redesigned school and leadership programs and an online resource on Healthy Relationships at TAFE Queensland; now available to 120,000 students. Ailsa led YWCA Queensland's community housing, women's refuge and disability services. She holds a Master's of Educational Studies.

Darren Mew, Director (Appointed 23 November 2017)

Darren Mew is Director, CHIA Qld and the Queensland Senior Development Manager for BlueCHP Limited, a south east Queensland and western Sydney based Tier 1 community housing provider, registered charity and developer. Previous senior roles with major property and development advisory companies provide Darren with extensive property development and management skills. With qualifications in Urban Design and QBCC Licenced, Darren's experience encompasses design, planning, development advisory services, financial feasibility and transaction design. Darren is also a Director of QShelter, a member of the UDIA QLD Housing Policy Advisory Panel and represents BlueCHP as an independent member of the Investment Review Committee of an emerging NFP Property Trust. Darren holds a Bachelor of Built Environment – Landscape Architecture, Graduate Diploma Built Environment and is a Registered Urban Designer.



Frances Paterson-Fleider, Director (Appointed 23 October 2014)



Frances Paterson-Fleider is Director, CHIA Qld and Queensland Regional Director, Community Housing Industry Association. Frances is also General Manager, Churches of Christ Housing Services Limited. With more than 34 years' experience in social housing, 25 of these spent in the UK working in a range of government and non-government housing organisations, Frances is professionally qualified, having studied housing at Heriot-Watt University in Edinburgh, Scotland and completed her Master's Degree in Property Development in 2012. A Graduate Member of the Australian Institute of Company Directors, Frances is passionate about the community housing sector and believes that appropriate and affordable housing is a basic human right that is fundamental to individual, family and community well-being.

Bernard Wilson, Director (Appointed 30 November 2016)

Bernard Wilson is Director, CHIA Qld and Chief Executive Officer of Bric Housing in Brisbane a Tier 2 registered Community Housing Provider supporting over 850 tenancies within more than 200 properties with a vision; a home, a life a future. Joining Bric in 2016, Bernard has over 20 years' experience in the human services sector with a proven track record of service delivery, financial and organisational development. Skilled at change management, communications, business development and effective and inclusive governance, Bernard is also a Director of the Australian Housing Institute. He holds an MBA from the University of Western Sydney, is a Fellow of the Institute of Management & Leadership, a Certified Housing Professional and a Member of the Fundraising Institute of Australia.



Jo Ahern, CEO & Company Secretary (Appointed 23 November 2017)

Jo Ahern was appointed Chief Executive Officer & Company Secretary on 23 November 2017. Jo is also Public Officer, CHIA Qld.

With more than 20 years' in executive roles and non-executive directorships in non-profit and government organisations in Australia and Ireland, Jo believes every person deserves a place to call 'home'.

Jo has led governance, strategy and operations, including for the Homeless Agency Partnership in Dublin, Ireland.

She has initiated and led sector-wide change and transition and raised more than \$145million in funding towards social justice programs. Jo holds a Master's Degree in Women in Management and a Bachelor's Degree in Modern Asian Studies from Griffith University, Brisbane, Queensland.



Members 2017-2018

CHIA Qld is delighted to present our members and thanks them for supporting the organisation and its vision throughout 2017-18.

Access Community Housing Company Ltd
Anglicare Central Queensland
Anuha Services
BHC Ltd
BlueCHP Ltd
bric housing company
Centacare North Queensland
Centacare South East Queensland
Central Highlands Regional Council
Charters Towers Council
Charters Towers Neighbourhood Centre
Charters Towers Warringnu Aboriginal and Torres Strait Islanders Corporation
Churches of Christ Housing Services Ltd
Coast2Bay Housing Group Ltd
Common Ground Queensland
Compass Housing Services Company Qld Ltd
Community Action and Support Agency Inc
Community Action Inc
Community Housing Ltd
Cootharinga North Queensland
Family Emergency Accommodation Townsville
FSG Australia
Gladstone Central Committee on the Ageing
Hervey Bay Housing Coalition Ltd

Hinchinbrook Community Support Centre Inc
Horizon Housing Company
Ingham Disability Support Services
Inala Youth Service
Inner Northern Community Housing Association Inc
Lutheran Church of Australia Qld District
Mackay Regional Housing Company
Mangrove Community Housing Company Ltd
Mareeba Community Housing Company Ltd
North Queensland Regional Indigenous Housing Co-op Ltd
Roseberry Community Services
Salvation Army Community Housing Service
South Burnett CTC Inc
St Vincent De Paul Society Queensland
Sundale Ltd
Tableland Community Housing Association
YFS Ltd
Youth Housing Project Association
Youth Service Providers Inc
Yumba Meta Housing Association Ltd
Whitsunday Housing Company Ltd
YWCA Queensland
YMCA Housing – Y Care South East Queensland

Source: Close the Gap Campaign



Source: Common Ground, Brisbane

Sponsors

CHIA Qld acknowledges the significant financial and in-kind support from its sponsors throughout 2017-18 without which it would not have been able to achieve the progress it did:

	
	



McCullough Robertson is a leading independent law firm. We work with businesses in a diverse range of industries including property, construction, mining and energy, banking, insurance, agribusiness, telecommunications, renewables and government. Our significant reach and experience across Australia including Brisbane, Sydney, Newcastle and Melbourne, sees us actively working both nationally and internationally for our clients. We strive towards a diverse and inclusive environment that supports values and creates a collaborative and innovate experience for our people, our clients and our community partners. McCullough Robertson is privileged to partner with a diverse range of not-for-profit organisations, people and charities who make a real difference in our community.

Grant Thornton is hosting the Pre AGM Event, 'NHFIC – a progress report for Queensland CHPs' and the AGM on 22 November 2018. Grant Thornton is one of the world's leading organisations of independent assurance, tax and advisory firms. We combine service breadth, depth of expertise and industry insight with an approachable "client first" mindset and a broad commercial perspective. CHPs' Audit Partner, Matt Bell has experience across a broad range of industries including Not for Profit, Real Estate & Construction and Food & Beverage. In the Not for Profit sector Matt has a focus on education, affordable housing, training and health services sectors. Matt is a Director of the Grant Thornton Foundation a public ancillary fund which provides support to selected charitable organisations active in the area of growing youth."





SDM Housing Software delivers an integrated, modular solution designed for the community housing sector. The underlying database is Microsoft's SQL Server and the software is licenced on a concurrent user basis. This means it can be a cost effective fit for the needs of very small organisations, a single PC and 50 properties, while also scaling to more complex requirements and performance needs of larger organisations.

The software, a market leader in the UK for many years, has been extensively enhanced to suit the specific needs of the Australian sector. With comprehensive functionality for all aspects of community housing including:

- Rent & Housing Management/ Waiting List & Allocations
- Voids & Vacancy Management/ Repairs, Responsive & Planned Maintenance
- Fixed Assets & Complaints Registers
- CRA Rent Calculator / Landlord & Agent Modules
- Web Portal / Imaging & Attachments
- Extended Database Facilities /Report Writer & Inquisitor Reporting Tools/ General, Purchase & Sales Ledger

idearchitecture is a multi-disciplinary Architectural practice providing professional consulting services and specialising in Architecture and Design, Project Management, Interiors and Planning. Since establishment in 1991, IDEA has provided consulting services for a diverse portfolio of award-winning projects in Australia and overseas. Operating in public, private and non-profit sectors, our commitment to uncompromising quality, efficiency and innovation has established our reputation as a highly professional and market leading practice. We are a highly-qualified, design-focused and service-orientated team of capable, cohesive and creative Architects. In 2006 the IDEAGROUP of companies was established to bring together complementary skills and services including property development, computer-aided illustration and graphic design. The combination of expertise in our group of companies gives idearchitecture an intellectual and commercial advantage that is passed onto Clients.



CHIA & CHIA Qld: A National Plan for Affordable Housing 2018