



CHPs for QLD

COMMUNITY MINDED, FUTURE DRIVEN



ANNUAL REVIEW

2016-2017

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Community minded and future driven, CHPs for QLD is a not for profit, member run organisation that aims to bring together community housing providers across the state of Queensland. CHPs for QLD also welcomes participation from industry professionals and other organisations that support the goals of the community housing sector.

PURPOSE

CHPs for QLD Ltd's overarching purpose is to assist community housing providers of all sizes, types and locations to grow, helping the sector to strengthen through better collaboration and sharing of information.

CHPs for QLD is a company limited by guarantee, governed by a Board of Directors. The Board aims to reflect the diversity of the sector, with representation from:

- Tiers 1,2 & 3 of the National Regulatory System,
- Regional and inner-city Queensland.

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CHPs for QLD Sponsors 2016-2017

We thank our sponsors for their ongoing support.





CHAIR'S REPORT

CHPs for QLD is the independent state peak body for community housing providers (CHPs) in Queensland. As a non-profit and member-led organisation, 2016 – 2017 saw our membership grow to include Tier 1, 2 and 3 CHPs as registered under the National Regulatory System for Community Housing (NRSCH).

It was also significant insofar as our Board of Directors and Executive Officer, Linda Cupitt, set a clear workplan to achieve our organisational goals:

- governance and compliance;
- communications, influence and engagement;
- improved housing options for Queenslanders;
- robust and sustainable social and affordable housing market; and
- secure the vital role of CHPs.

Characterised by advocacy and engagement, CHPs for QLD welcomed formal launch of the Queensland Housing Strategy 2017 – 2027 in June 2017. This was further to the substantial time and expert contributions by the Board and our members to the consultation Department of Housing and Public Works (DHPW) consultation process conducted on behalf of the Hon. Mick de Brenni MP, Minister for Housing and Public Works and Minister for Sport. Throughout our members were available for input through written submissions, attending local area forums and

other face-to-face meetings, and through attendance at the Industry Roundtable convened by the Minister in October 2016.

In acknowledging the many positives of the Housing Strategy including that the Queensland Government now has a 10-year plan in place, the Board has, and will continue to engage and lobby to find the solutions Queensland needs to address the remaining and significant challenges ahead:

- 29,000 Queenslanders still on the Social Housing waiting list;
- Almost half of all low-income households are suffering housing stress;
- Affordable housing stock is at a critical level (just 3.7% of housing is social or affordable compared to the national average of 4.5%);
- Queensland is nowhere near achieving the 2009 Council of Australian Government's (COAG) agreement that 35% of social housing is owned or managed by CHPs;
- Contractual obligations between CHPs and the state government hinder CHPs' access to commercial finance to develop new housing supply; and
- Contestable transfers of social housing management and title will enable CHPs to leverage growth and provide more flexible, economic services.

CHAIR'S REPORT CONT.

CHPs for QLD also made substantial progress at federal level with contributions to three joint industry submissions to the Productivity Commission's review of Human Services and through membership of a Joint Peaks Policy Forum convened by Community Housing Industry Association (CHIA). The Forum is an opportunity for housing peaks across Australia to exchange information and develop positions to influence key state/territory and federal initiatives including arising from the Federal Government's 2017-2018 budget; National Housing and Homelessness Agreements (NHHA) National Housing Finance Corporation (NHFC) and Bond Aggregator.

This year also saw culmination of another important body of work; agreement that CHPs for QLD becomes the Queensland branch of CHIA. This has already, and will continue to expand our capacity, reach and reputation at state and national levels; and we look forward to the further benefits our members will access as a result. Indebted to the CHIA Board, we would like to thank CHIA CEO, Peta Winzar, for her commitment to this ground-breaking transition and positive development.

The CHPs for QLD Board remains passionate and engaged and meets monthly. Directors provide their time and expertise on a voluntary basis and my thanks are due to each Director for their expertise and thoughtfulness throughout the year.

I would also like to thank Linda Cupitt who was recruited to the part-time role of Executive Officer in October 2016. Linda contributed substantially to the strategic and tactical work of the Board, both as Executive Officer and Company Secretary and once again we are indebted for her efforts.

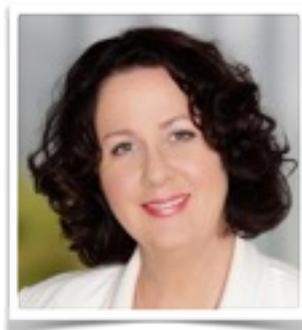
Our thanks are also due to Dan Bennett and Jacqui Meldrum from Coast2Bay who provided temporary executive administration from June to October 2016.

The ongoing support of our sponsors remains invaluable. Thank you to Grant Thornton, McCullough Robertson Lawyers, and SDM Housing Software for believing in CHPs for QLD and the work that we do.

Thank you also to Director, Jamie Muchall, for his leadership as Chair from August 2016 to April 2017. Under Jamie's watch, CHPs for QLD continued to grow and develop and to take its place as the independent peak body for community housing providers in Queensland.

In all of this, it is also important to acknowledge the work of our members across Queensland. Without their commitment day in and day out; the thousands of men, women and families who or have been alone, isolated, afraid and homeless, would not have been provided with 'a place to call home' as well as the multiplicity of professional tenancy, property and support services that accompany our member's commitment to eliminating long term homelessness. As the unsung heroes of the CHPs for QLD story and it is on your behalf that the Board of Directors will continue to advocate.

Josephine Ahern
Chair, CHPs for QLD Ltd
April 2017 – Present





ACTIVITIES REVIEW

Throughout 2016/17, CHPs for QLD's primary focus was industry advocacy and policy engagement in the lead up to the Queensland Housing Strategy release in June 2017.

Queensland Advocacy Milestones

October 2016

Directors attended the Hon. Mick de Brenni's Ministerial Round Table regarding the strategic direction of the Queensland Housing Strategy.

CHPs for QLD wrote to Hon. Mick de Brenni, Minister for Housing and Public Works, expressing concerns about the strategic direction the Minister proposed for the State's Housing Strategy, in particular, concern at the Minister's outline for the State to be the primary provider of social housing in Queensland.

November 2016

The Hon. Mick de Brenni, Minister for Housing and Public Works, responds to our concerns outlined in October. CHPs for QLD reply with letter outlining the positive impact that CHPs have to social and affordable housing.

Directors met with Stephen Bennett, MP, Member for Burnett and Shadow Minister for Housing and Public Works, to discuss policy.

April 2017

Chair met with Department of Housing and Public Works Executive management to discuss role of Queensland Community Housing providers in delivering social and affordable housing.

May 2017

Directors met with Stephen Bennett, MP, Member for Burnett and Shadow Minister for Housing and Public Works, on improvements needed in community housing policy.

June 2017

CHPs for QLD wrote to Hon. Mick de Brenni, Minister for Housing and Public Works, regarding Ministerial Housing Council and CHPs for QLD position on the Council.

The Hon. Mick de Brenni, Minister for Housing and Public Works, announced the Queensland Housing Strategy.

July 2017

CHPs for QLD wrote to Hon. Mick de Brenni, Minister for Housing and Public Works, regarding the launched Queensland Housing Strategy and seeking further details of the Strategy and its implementation.



ACTIVITIES REVIEW

Partnerships

Community Housing Industry Association (CHIA)

In early 2017 CHPs for QLD continued discussions with national peak body CHIA to progress the formalisation of the relationship between both organisations.

In early March 2017, CHIA provided complimentary membership to CHPs for QLD members, for the remaining 4 months of the 2016/17 financial year.

This membership was elevated in the 2017/18 with dual membership provided to members.

The strengthening in the partnership with national peak industry body, Community Housing Industry Association (CHIA) saw CHPs for QLD's increase its input on Federal policy and strategy.

Federal Policy Input

National Partnership Agreement on Homelessness

CHPs for QLD supported an open letter to the Prime Minister calling for urgent intervention to avert the human, economic and policy disaster if the NPAH was de-funded in 2017.



AHURI Conference

CHPs for QLD, in collaboration with Community Housing Industry Association (CHIA), were the **Official Conference Partner** of the **Homelessness & Housing Solutions Conference** hosted by the Australian Housing and Urban Research Institute (AHURI) on 28 April 2017.

The Hon. Mick de Brenni, Minister for Housing and Public Works (pictured below), was a keynote speaker at the Conference, speaking on the Queensland Housing Strategy direction.



Australian Government
Productivity Commission

Productivity Commission – Reforms to Human Services

Identifying Sectors for Reform DRAFT:
Submission by CHPs for QLD, December 2017

Identifying Sectors for Reform FINAL:
CHPs for QLD contributed to a joint submission with the state and national peak industry organisations, February 2017

Reforms to Human Services Report DRAFT:
CHPs for QLD contributed to a joint submission with the state and national peak industry organisations, July 2017

Joint CHP Peaks Policy Forum

CHPs for QLD attended the first meeting for the Peaks Policy Forum in May 2017, and further meetings each month thereafter.

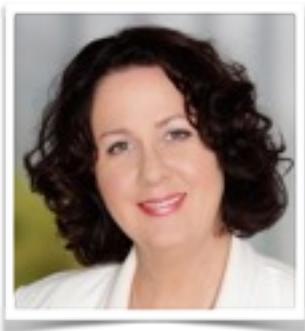
Participants of the Forum include the CEO/EO of state peak community housing organisations and national peak body, CHIA.





DIRECTORS 2016-2017

CHPs for QLD Ltd is led by a Board of Directors who volunteer their time and expertise to oversee the strategic direction of the organisation. Directors are elected at the Annual General Meeting for a period of two years and two Directors may be appointed by the Board as independent Directors.



JO AHERN, CHAIR

Appointed 5 November 2015

Jo has a strong passion for social justice and has worked for a range of government and not for profit organisations across a range of sectors; including housing and homelessness, healthcare, law and justice, and immigration, both in Australia and abroad. She was pivotal in her role in Ireland as Deputy Director for the Homeless Agency Partnership, which saw her team develop strategies to improve the lives of people experiencing homelessness and social housing tenants across Dublin.

Jo's professional qualifications include Master of Arts in Women In Management and Bachelor of Arts in International Studies.



DAVID CANT

Appointed 23 October 2014

David was the founding Chief Executive Officer of Brisbane Housing Company (BHC), retiring in August 2017. In 2000-2001, working as a consultant to the Queensland State Government, David led the team that created BHC. Since that time, BHC with over 1500 completed homes, enjoys a reputation for award winning design, business innovation and high quality services.

Over the last 40 years David has been committed to provision of housing for those in housing need and on low incomes. prior to moving to Queensland from the UK in 2000, David was CEO of New Islington Housing Association a charity operating in inner London with a portfolio of 6000 homes.

David has a Masters degree in Town planning and Bachelor degree in politics and Economics.

DIRECTORS 2016-2017 CONT.



SUZIE CHRISTENSEN

Appointed 23 October 2014

Suzie has worked in the not for profit sector in central Queensland for almost 20 years, and has a deep connection to the communities and people of the region. Suzie joined Anglicare Central Queensland in 2012, and brings experience in governance, strategy and planning to the organisation.

Suzie is a Graduate of the Australian Institute of Company Directors and Deputy Chair of the regional AICD committee, and holds a Graduate Certificate of Business.



ANDREW ELVIN

Appointed 5 November 2015

Andrew is the Chief Executive Officer of Coast2Bay Housing Group. He has over 25 years experience as a chief executive, executive, manager and development consultant in the not for profit, government, human services, health, community housing, mental health, aged care and disability sectors in the UK and Australia.

Andrew has a first class Masters Degree in Criminology and Social Policy from Middlesex University (UK) with research based component modules including Research and Evaluation Techniques and Preparing for Research.



ANNE-MAREE KEANE

Appointed 15 July 2015

Anne-Maree Keane is the Partner Transaction Services at KPMG Australia. She has over 20 years of experience in the accounting profession and is a Fellow of the Institute of Chartered Accountants in Australia and a Fellow of the Financial Services Institute of Australasia. Her experience includes acquisition due diligence, sell side assistance and pre-sale due diligence, pre-lending due diligence, transaction and negotiation support, deal support, valuations and data analytics.

Growing up in Toowoomba, Anne-Maree she has genuine appreciation of regional issues and regularly travels to regional Queensland for work.



JAMIE MUCHALL

Appointed 23 October 2014

As Chief Operations Officer at Horizon Housing Company, Jamie is responsible for the early development stages of all strategic projects, partnerships and funding agreements, as well as overall leadership of the daily program operations undertaken by Horizon. He works within the Horizon Housing executive team to guide strategic policy direction and growth of the company through new initiatives and programs.

Jamie has a Bachelor of Arts Degree (Honours) and is a Graduate Member of the Australian Institute of Company Directors.

DIRECTORS 2016-2017 CONT.



FRANCES PATERSON-FLIEDER

Appointed 23 October 2014

Frances has over 30 years' experience in community housing working within a range of different organisations including large Government departments to small specialised housing providers, with 15 years at Director Level both in the UK and Australia. As the General Manager of Housing Services, Churches of Christ Care Housing (CoCC), Frances has a leading role in growing the housing portfolio for CoCC from a small provider to one of the largest community housing providers in Queensland.

Frances' professional qualifications include Master of Science in Property Development and Post Graduate Diploma in Housing.

Frances is also the elected Queensland Director for Community Housing Industry Association (CHIA), Director of 139 Club Homeless Centre, Brisbane, and Director of the Australasian Housing Institute (AHI).



BARRY SCHIPLOCK

Appointed 2 September 2015 - 31 August 2016

Barry has held a number of strategic marketing and operational roles across a broad industry spectrum with organisations in the for-profit and not-for-profit sectors. He is a member of the Australian Institute of Company Directors and holds a Bachelor of Business degree.

Barry has been both a State Board Member and National Director of the Australasian Society of Association Executives (AuSAE) and was elected a Fellow of AuSAE in 2005. Barry is also a Board Member and Treasurer of Group 61 Inc, and is the CEO of the Australian Aphasia Association.



BERNARD WILSON

Appointed 30 November 2016

Bernard is Chief Executive Officer of bric Housing in Brisbane, supporting over 800 tenancies within more than 200 properties.

Joining bric in 2016, Bernard is an experienced and entrepreneurial leader and senior manager with a proven track record of service delivery, financial and organisational achievement in the human service sector, skilled at change management, philanthropy and communications, business development and effective and inclusive governance.

Bernard has held General Manager and Chief Executive roles in Brisbane with a number of key human service organisations including Open Minds and Legacy Brisbane. Bernard holds a Masters in Business Administration.



LINDA CUPITT

COMPANY SECRETARY

From 30 October 2016

Linda has 15 years experience as an executive manager of not for profit organisations in the built environment, health, arts, and agricultural industries. She holds qualifications in business and engineering, and post graduate qualifications in public relations and marketing.



MEMBERS

CHPs for QLD has members located throughout Queensland (see map below) who, collectively, provide services to most urban, suburban and regional towns in Queensland.



- Access Community Housing Company Ltd
- Anglicare Central Queensland
- Anuha Services
- ASSERT Services Inc
- BHC Ltd
- BlueCHP
- bric housing company
- Centacare SE Queensland
- Centacare North Queensland
- Central Highlands Regional Council
- Charters Towers Neighbourhood Centre
- Charters Towers Warringnu Aboriginal and Torres Strait Islanders Corporation
- Churches of Christ Care Housing Services
- Coast2Bay Housing Group
- Common Ground Queensland
- Community Accommodation and Support Agency
- Community Action Inc
- Community Housing Ltd
- Compass Housing Service (Qld)
- Connect Housing Group
- Cootharinga Society of North Qld



MEMBERS CONT.

Family Emergency
Accommodation Townsville

FSG Australia

Gateway Community Group

Gladstone Central Committee on
the Ageing

Hervey Bay Housing Coalition

Hinchinbrook Community
Support Centre Inc

Horizon Housing Company

Inala Youth Services

Ingham Disability Support
Services

Inner Northern Community
Housing Association

Jumbun Ltd

Lutheran Community Care

Mangrove Housing Ltd

Mareeba Community Housing
Company

North Queensland Regional
Indigenous Housing Co-op Ltd

Roseberry Community Services

South Burnett CTC

Sundale Ltd

Tableland Community Housing
Association

The Salvation Army Housing
Service

Whitsunday Housing Company

YFS Ltd

YMCA Housing

Youth Housing Project
Association

Youth Service Providers Inc -
Youth Link

Yumba-Meta Housing
Association Ltd

YWCA-Y Queensland

ASSOCIATES

99 Consulting

Australasian Housing Institute

Callister Media and
Communications

Community Sector Banking

Encircle Ltd

Department of Geography and
Planning, Macquarie University

Foresters Community Finance

National Affordable Housing
Consortium

Neuman and Turnour Lawyers

North East Community
Support Group - Zillmere -
Family Accommodation
Program

Shift and Shape Strategies

Wesley Mission Qld



CHPs for QLD
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ACN 169 723 460

www.chpsforqld.org.au