



**Community Housing**  
INDUSTRY ASSOCIATION

# **ANNUAL REPORT 2022/23**

THE NATIONAL VOICE FOR COMMUNITY HOUSING  
[communityhousing.com.au](https://communityhousing.com.au)

# CHIA is the peak body representing not for profit community housing organisations (CHOs) across Australia.

**CHIA's vision** is to foster a world-class community housing industry in Australia.

**Our purpose** is to lead, represent and advocate for the Australian community housing industry at a national level.

PHOTO: Housing Choices Australia

## ABOUT CHIA



**CHIA represents 162 full members**  
(MAY 2023)



**CHIA represents and advocates for the community housing sector at a national level on behalf of our full members, who manage assets of over \$15 billion and a portfolio of more than 122,000 social and affordable housing tenancies**  
(JUNE 2021, CHIA'S ANNUAL COMMUNITY HOUSING PROFILE)



**CHIA members have \$1.85 billion aggregate revenue, 57% revenue from rents (\$1.1 billion) and over \$15 billion aggregate CHO assets, including nearly \$12 billion land and buildings.**



**As at June 2021, there were 5,991 dwellings in the pipeline, being developed by 50 CHOs.**



**CHOs bring commercial disciplines to the provision of social housing. They are innovative, entrepreneurial and, unlike private landlords, they're strongly regulated to protect tenants, to safeguard public funds and to ensure they remain solvent.**



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INDUSTRY ASSOCIATION

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COVER PHOTO: Bridge Housing  
ACN 604 344 112 | ABN 303 886 802 58

## Chair's Message

**CHRIS SMITH**

Chair, CHIA  
CEO, Foundation Housing

### The recent passing of the Housing Legislation, welcomed by CHIA and the Australian community housing sector as a much needed boost to new housing supply, is the first step in addressing decades of chronic underfunding.

In the past year CHIA has driven critical research with City Futures Research Centre to show the full extent of this country's housing need. [‘Social and affordable housing: needs, costs and subsidy gaps by region’](#) demonstrates that currently 659,000 households are already homeless or in rental stress. That number is predicted to rise to one million households by 2041 if no action is taken.

The \$10 billion HAFF will create a pipeline of funding for social and affordable rental housing. The package of laws will also establish the National Housing Supply and Affordability Council as an independent statutory advisory body to plan the delivery of new social and affordable housing. It will also establish Housing Australia as the national housing agency. An additional \$1 billion will also be invested in the National Housing Infrastructure Facility to support new homes.

The change in Federal Government last year brought a renewed focus on housing and the community housing sector. CHIA has, both through its CEO Wendy Hayhurst and board of directors, over the past year been actively and tirelessly engaged in advocacy for its members. This has been both in a public setting, such as helping establish the [Friends of Parliamentary Housing](#) launched in November 2022 and in the more private government relations work in Parliament to try and break the recent impasse on the

Housing Legislation. CHIA has actively lobbied on behalf of its members, continuing to advocate for increased supply and demonstrating the capacity of the sector.

The board took the decision last year to engage a professional media consultant in Hortons, and this has resulted in significant profile and increased reach for CHIA and its members. CHIA has been front and centre of the housing debate, framing the conversation and delivering key messages with expert commentary from its CEO.

CHIA has taken a leading role in discussions at Commonwealth level around the design and implementation of the HAFF, and with sector support and consultation in July produced its [own discussion paper](#) to assist with policy direction. To maximise the long-term returns from the Commonwealth's Housing Australia Future Fund (HAFF) investment, the report identifies a number of key themes, including the sector's delivery capacity, the importance of CHO insights into the design and that equity and asset ownership is critical to CHOs. As we know, CHO sector investment is very low risk to government and delivers very high social returns.

CHO financial models represent value for money for the government, offering a replicable structure that allows for different capital sources based on investment mandates and return profiles.

The sector is well managed, and the regulation system aims to ensure a well governed, well managed and viable community housing sector that meets the housing needs of tenants and provides assurance for government and investors.

The increasingly strong role that CHIA members play in addressing the housing needs of their communities

must be underlined. Community housing has its tenants at the centre and understands how crucial safe, secure and affordable housing is for individuals and families, particularly those on low and low to middle incomes. Community housing providers are not-for-profit organisations that re-invest any surplus revenue into new housing, better services or improving our properties – not into dividends for shareholders or executive bonuses.

Community housing providers assist with specialist, wraparound services to support their clients. They can provide housing for specific cohorts, such as women escaping DFV, veterans and people with disabilities. Housing providers are capable, well regulated and possess excellent governance structures. It is a proven, credible option that can be replicated and tweaked – and the sector is ready with development projects.

Although work around the Housing Accord has taken priority, other highlights over the past financial year include the launch and implementation of the ESG reporting standard, led by CHIA, in the first such standard outside of the UK. CHIA was proud to launch this with contributing stakeholders including 28 member CHOs at HESTA in March, with the Hon. Julie Collins MP, Minister for Housing and Homelessness. CHIA undertook a partnership arrangement with Avertedge to deliver the successful Affordable Housing and Investment Summit in Melbourne in September, which many members and stakeholders attended.

Other key areas include 10 submissions to Government, including on the Housing Legislative Package, the National Energy Performance Strategy, Measuring What Matters and the Safe Places Inclusion Round. Of particular insight is the continued work on the data digest, providing a single source of information on the national sector. CHIA published the second edition in May.

CHIA has established the Community Housing Disability Network: CHOs and other stakeholder representatives committed to sharing insights, experience, and expertise, in order to develop solutions / responses that will improve non-market and influence housing options for people with disability.

One occasion of many at Parliament House over the past year took place together with Asst Minister Thistlethwaite as CHIA launched the Veterans Toolkit and Community Standard for CHOs, developed by CHIA in partnership with the Dept of Veterans Affairs. It was the culmination of a long project, aimed at improving housing outcomes for veterans and one that CHIA is particularly proud of. Similar resources for women and families at risk of domestic violence are also complete and soon to launch.

In terms of its financial position at the end of the 2022-23 year, CHIA has produced a planned deficit of \$21, 072. Membership income rose slightly to \$429, 380 and project income rose significantly to \$472, 236, demonstrating the growth in its output over the past year. CHIA retains a healthy equity position of \$288, 770 which is slightly lower than the previous year (\$309, 842).

**“Community housing has its tenants at the centre and understands how crucial safe, secure and affordable housing is for individuals and families, particularly those on low and low to middle incomes.”**

I would like to thank and acknowledge the other stakeholders, industry groups and organisations that CHIA works closely with. This is not exhaustive but includes National Shelter, NATSIHA, Homelessness Australia, The Property Council, PowerHousing Australia, The Australian Council of Social Services, Industry Super Australia and the fellow members of the National Affordable Housing Alliance.

Of course the support of our sector colleagues across the state peaks is also invaluable, and again on behalf of the Board I extend our thanks.

I would like to take the opportunity to thank my fellow directors and Deputy Chair Rebecca Oelkers for their enthusiasm and commitment to the organisation. I would also like to acknowledge CHIA's CEO Wendy Hayhurst, and her incredible work, especially around the recent passing of the Housing Legislation. Her drive and knowledge of the sector is outstanding, as is her ability to advocate tirelessly for members. Thanks also to Joanna Forman, CHIA's Business Manager who supports Wendy and the organisation.

Finally, on behalf of myself and the CHIA Board I would like to thank all our 162 members and their staff for their support and continued contribution to CHIA's advocacy and projects. CHIA endeavours to consult its members extensively wherever possible and this communication is important in aligning the vision we have for the sector. Thank you for all that you and your organisations do, in the face of increasing demands, to support the often most vulnerable members of our society.

**CHRISTOPHER SMITH** | CHAIR  
CEO, FOUNDATION HOUSING



## CEO Message

**WENDY HAYHURST**  
CEO, CHIA

**In the last year housing stress in Australia continued to worsen. An analysis of 2021 Census data commissioned by CHIA from the City Futures Research, UNSW ‘Social and affordable housing: needs, costs and subsidy gaps by region’ estimated that there were around 640,000 (one in 15) low income households across Australia in rental stress, i.e. paying more than 30% of their incomes in housing costs, or, who were homeless. Unless concerted action is taken the report estimates this number will rise to 940,000 by 2041.**

CHIA welcomed the new Federal government’s commitment to establishing the Housing Australia Future Fund (HAFF) and the institutional reforms necessary to start addressing the many serious housing challenges the country faces. Throughout the year, we have contributed to multiple consultations on the detail of how these initiatives should work. As part of this we published our own report on the HAFF design following extensive consultation with members.

A clear theme to emerge from that work is that investing in social and affordable housing delivery through the not-for-profit community housing sector is an incredibly safe investment for the Commonwealth government, that will deliver a significant community impact. Every dollar invested in the sector stays in the sector, and compounds to deliver more and more houses for vulnerable Australians.

Community housing organisations (CHOs) have the demonstrated capacity and capability to deliver the 30,000 homes required through HAFF. Furthermore, investment in 30,000 homes with CHOs holding the equity over the next five years, combined with meaningful land release by state and territory governments, compounds to deliver more and more homes for low income households.

This year we also published the second edition of our community housing digest that shows that the largest 100 providers now manage around 122,000 homes of which almost 40,000 are owned with an asset value of \$12 billion. Once again Professor Vivienne Milligan was instrumental in its production.

In the continued absence of one single regulatory system, our digest remains the best source of national level data about the sector. It is disappointing that despite a review of the existing National Regulatory System for Community Housing (and one of the Victorian system) little progress has been made towards realising a system that is fit for purpose for a growing sector which is providing homes for more tenants and in which there is growing government and private investment.

Concerning our own response to increased investment we were very pleased that the Housing Minister, the Hon Julie Collins MP launched the community housing’s environmental, social and governance (ESG) reporting standard in March 2023. The standard provides a framework for CHOs to clearly report sustainability factors, helping providers to articulate their broad value and attract private sector investment to expand housing for people on low and modest incomes. CHIA would like to thank the many organisations including CHOs, Housing Australia and the Lord Mayor Charitable Foundation that provided funding.



Thanks too to the team at SGS Economics and Planning, Paxon and Ritterwald Consulting who have led the standard’s development.

Ensuring that we respond to the needs of people we provide homes to has also continued to drive our work. With support from KPMG, we set up the Community Housing Disability Network a network of CHOs and others including academics, groups representing people with disability, and people with lived experience. Network members are committed to sharing insights, experience, and expertise, to develop solutions / responses that will improve non-market housing and improve housing options for people with disability while also influencing mainstream housing practice and design.

This year we formally launched the work we have done in partnership with the Department of Veterans’ Affairs on resources to support ex Australian Defence Force members in social and affordable housing. The connections we have built with the ex services sector mean that this work should make tangible improvements to housing outcomes for veterans in housing stress.

We also partnered with Avertedge for our first housing conference: the Affordable Housing and Investment Summit held in Melbourne in September 2022. It gave us the opportunity to focus on housing solutions including the two most ambitious State housing programs in Victoria and Queensland are delivering, how the New Zealand Government is going about stimulating new supply via zoning reform and how to integrate affordable housing into build to rent. We also showcased case studies featuring, seniors housing, housing for key workers and homes for older women.

CHIA is also very pleased to have continued to work with the National Housing Finance and Investment Corporation (NHFC), now Housing Australia, to administer its capacity building fund.

This year our members have continued to support CHIA’s work while responding to their tenants needs, build more homes and work with their partners to deliver great services. It is a privilege to work for them.

CHIA is strengthened as an organisation by its partnerships with other organisations. We have benefited from discussion and debate with colleagues in Homelessness Australia, National Shelter, NATSIHA and the other community housing representative organisations. Through the National Affordable Housing Alliance, we have had the opportunity to work with organisations in the development, finance and construction industries to press for more social and affordable housing .

There are many other people to thank for their support of CHIA. I would also like to extend personal thanks to some individuals who have helped me navigate the year; in no particular order – Sue Cripps, Michelle Tjondro, Nathan Klinge, Ad Herejigers, Min Sento, Erin Dolan, Matt Linden, Matt Read, Catherine Stuart, Ryan Van Den Noulewant, Laurence Troy Andi Nygaard, Kate Colvin, Emma Greenhalgh, Ivan Simon and Gemma Pinnell.

**“Every dollar invested in the sector stays in the sector, and compounds to deliver more and more houses for vulnerable Australians.”**

Finally, my sincere thanks to the CHIA Board Chair, Chris Smith, vice chair Rebecca Oelkers and the rest of the Board. It has been a pleasure to have your input and support throughout the year. Thanks also to Julie Blake who stood down from the CHIA Board this year but continues to be very much involved in our work on veterans..

And last but not least, an especial thank you to Jo Forman our business manager without whom CHIA would not function. She has done an amazing job supporting an increased number of networks and projects we are involved in.

There remains a big affordable housing challenge out there. CHIA looks forward to the launch of the first National Housing and Homelessness Plan in 2024 and hopes it will chart a path forwards. CHIA and its members are ready to work with Government, our colleagues in the housing world and the private sector to do all we can to meet the challenge in the coming year.

**WENDY HAYHURST** | CEO

# Highlights 2022/23

## AUGUST 2022

CEO: a week in Canberra for Homelessness Week

CHIA: Joined an alliance of more than 100 property, community, health and environmental organisations calling on the country's Building Ministers to lift the energy efficiency of new homes built in Australia.

## SEPTEMBER 2022

Affordable Housing & investment Conference, Melbourne (Photo 1)

## OCTOBER 2022

CHIA took part in the 2022 Energy Efficiency Summit

CHIA and members Argyle Housing, CHC Canberra, YWCA Canberra and Havelock Housing, took the DSS Housing & Homelessness teams through their properties and demonstrated the services provided to tenants. This is one of several housing tours that CHIA and members organised for Cth agencies.

## NOVEMBER 2022

CHIA's AGM (held online and in person at CHC Canberra). Chair and ACT Region Director Andrew Hannan stepped down as did Julie Blake. Leonie King, CEO City West Housing also retired as Region Director for NSW, but was elected to the Board as National Director. Other directors elected were Megan Ward, COO at CHC as Region Director ACT, Charles Northcote, CEO BlueCHP as Region Director, NSW and Geoff Slack, CEO YourPlace Housing, Region Director for SA. The CHIA Board elected Chris Smith, CEO of Foundation Housing as CHIA's new Chair.

CHIA, along with our colleagues from CHIA NSW, CHCSA, National Shelter and Homelessness Australia launched the report Quantifying Australia's unmet housing need in Parliament. Report author Dr Ryan van den Nouwelant (UNSW City Futures Research Centre) gave a concise and compelling summary to the inaugural Parliamentary Friends of Affordable Housing meeting, cochaired by Senator Pocock, Josh Burns MP and Angie Bell MP. (Photo 2)

## DECEMBER 2022

CHIA has established the Community Housing Disability Network and the first meeting is held, hosted by KPMG in Melbourne. CHOs and other stakeholder representatives attend, committed to sharing insights, experience, and expertise, in order to develop solutions / responses that will improve non-market and influence housing options for people with disability.

## ANNUAL REPORT 2022/23

COMMUNITY HOUSING INDUSTRY ASSOCIATION

## FEBRUARY 2023

Launch at Parliament House with Asst Minister Thistlethwaite of the Veterans Toolkit and Community Standard for CHOs, developed by CHIA in partnership with the Dept of Veterans Affairs. (Photo 3)

CHIA also attended the inaugural Veterans Homelessness Forum in Melbourne, facilitated by RSL Care SA's Nathan Klinge and hosted by RSL Victorial at ANZAC House.

## MARCH 2023

Environmental, Social and Governance (ESG) reporting standard launched with Hon. Julie Collins MP, Minister for Housing and Homelessness. (Photo 4)

## MAY 2023

CHIA publishes 2nd of its annual profiles of the national community housing sector for the year ending 2021.

## JUNE 2023

The Community Housing Council of SA, joined the national network and became CHIA SA.

CHIA organises a press conference with Homelessness Australia, the Property Council, National Shelter, NATSIHA, Industry Super Australia and the Everybody's Home Campaign. Senator Pocock, Senator Tyrell and Allegra Spender MP to support our call for the Housing Legislation to be passed. (Photo 5)

CHIA was invited to attend the Safe Places Inclusion Round, held by Social Services Minister, The Hon Amanda MP Rishworth to inform the design of the next Safe Places funding round. (Photo 6)

## ALL YEAR

**Community Housing Chairs Network** – regular sessions every 6 weeks with guest speakers from across the sector

**Peaks Network meetings.** CHIA convenes regular meetings with state peaks from all regions and territories to collaborate and share resources

### NHFIC Capacity Grant Program

CHIA has been delighted to continue its work with NHFIC on the **Capacity Grant program**, including a sector wide projects funding stream.

**Extensive media engagement.** CHIA has released a range of media statements and as the national peak body continues to advocate for the sector, providing expert commentary and key messaging. A comprehensive media summary is available on CHIA's website.



# Housing Industry in Profile 2022/23



DATA FOR 100 CHOS. ALL DATA REFER TO THE 2020/21 FINANCIAL YEAR

[Download the full report](#)

“Investing in social and affordable housing delivery through the not-for-profit community housing sector is an incredibly safe investment for the Commonwealth government, that will deliver a significant community impact.”

WENDY HAYHURST | CEO



PHOTO: Brisbane Housing Company

# Projects

## 2022/23

### Environmental, Social and Governance (ESG): reporting standard for the Australian community housing sector

In 2022, CHIA commissioned a standard tool for measuring, managing, reporting and interpreting community impact generated by the Australian community housing sector. The result is the first edition of the **Environmental, Social and Governance (ESG) Reporting Standard for Australian community housing, developed for, and by, the sector.**

This initiative was funded by NHFIC, private sector organisations, and predominantly by contributing community housing organisations. The ESG Reporting Standard for Australian community housing is loosely based on the Sustainability Reporting Standard (SRS) for social housing in the UK, and has been finetuned to the Australian context in consultation with 28 contributing housing organisations and over 20 stakeholders in the finance and investment domain.

The work has been led by SGS Economics and Planning, Paxon and Ritterwald Consulting.

This industry specific framework has put Australia at the forefront of ESG reporting for the sector globally. The new standard is only the second developed in the world, after the UK.

The standard will provide a framework for CHOs to clearly report sustainability factors, helping providers to articulate their broad value and attract private sector investment to expand housing for people on low and modest incomes. CHOs are encouraged to adopt the reporting to align ESG data capture with the expectation of investors. The standard aims to give institutional investors ESG information which can be an important component when making investment decisions in any asset class.



# Projects

## 2022/23

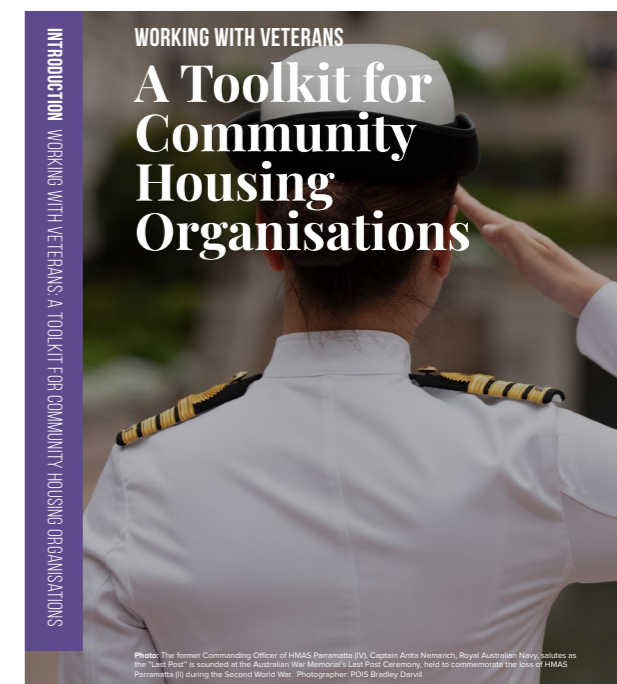
### Working with Veterans: Community Housing Toolkit and Standard

CHIA in partnership with the Department of Veterans Affairs (DVA) have developed a range of resources for community housing organisations tailored to the needs of veterans experiencing homelessness. It is increasingly recognised that veterans have specific housing needs and that many factors contribute to this.

These resources have been developed in consultation with housing providers, the veteran community and DVA to address the issue of homelessness and also increase the networks of support that Australian veterans can access.

These resources were formally launched with Asst Minister Thistlethwaite at Parliament House in Canberra in February 2023.

CHIA would like to extend sincere thanks to its many members and stakeholders who assisted with this project.



# Projects 2022/23

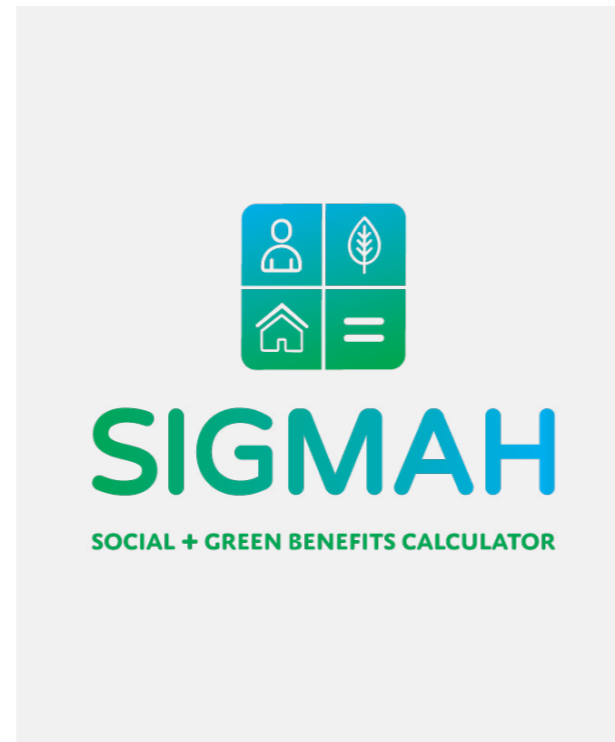
## SIGMAH

The tool calculates the wider social, economic and wellbeing benefits as a direct effect of accessing secure, affordable and appropriate housing and the environmental and amenity benefits associated with thermal performance, green infrastructure and access to public space.

It is the outcome of four years of CHIA-initiated research and development led by the Centre of Urban Transitions at Swinburne University of Technology, with input from the Australian Social Value Bank and original work by Simetrica-Jacobs to develop wellbeing values for green infrastructure. The approach to social valuation has been peer reviewed and the report setting out the research etc underpinning the tool is available on CHIA's website as well.

We have been fortunate to have representatives from Infrastructure Australia and Infrastructure SA on the project steering group and their advice and input has been essential in inspiring confidence that the tool generates results credible to government economists and decision makers.

The tool formally launched in October 2023 and the event was kindly hosted by IFM Investors in Melbourne.



# Projects 2022/23

## Media

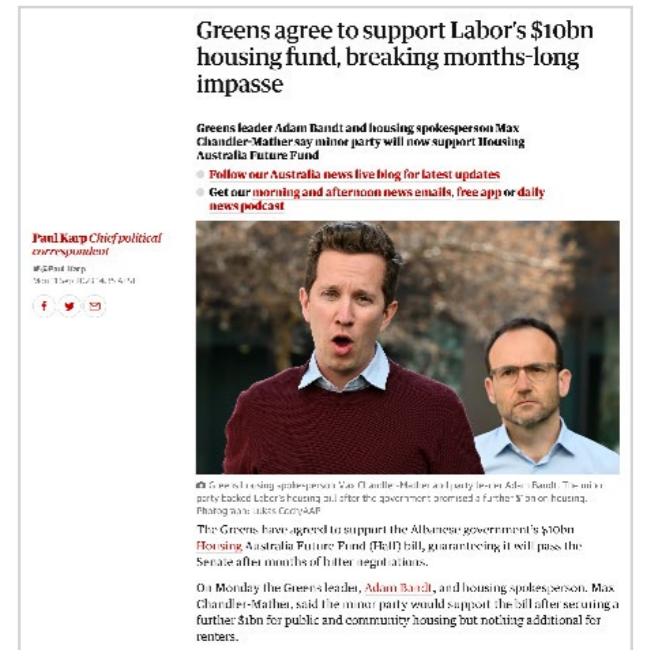
The change in Federal Government last year brought a renewed focus on housing and the community housing sector. CHIA has been actively engaging in advocacy for its members, both in a public setting, such as helping establish the Friends of Parliamentary Housing launched in November 2022 and in the more private government relations work in Parliament to try and break the impasse on the Housing Legislation.

The CHIA board also agreed to engage a media consultant, Horton's Advisory on a trial basis, to assist with its advocacy and positioning of the community housing sector. Never has it been more important to demonstrate the sector's capacity and capability, to be strong and consistent in our messaging.

With Horton's assistance, CHIA in recent months has been framing the debate, providing clear guidance and playing a key role in political discussions. These discussions have been both public, and also in private, working with key figures across the parliamentary landscape.

Examples of this include regular op-eds (The Australian, Daily Telegraph) and many media interviews (eg ABC News Breakfast). A particular highlight was the recent research on 'Quantifying Australia's Unmet Housing Need' which with its subsequent local state and local breakdown garnered a cumulative audience reach of 8.5 million people, generating 20 online stories, 46 TV stories, 155 radio stories and 11 print stories (including the front page of Herald Sun).

As the peak body and voice for the sector, CHIA's CEO Wendy Hayhurst regularly provides expert commentary in the national media, with analysis of key issues and developments. Recent examples of this can be found on [CHIA's website](#).





# Governance

## Leading the Australian community housing sector

The following Board Members provided oversight for CHIA's activities in 2022/23

### BOARD MEMBERS

BOARD MEMBERS		STATUS
<b>Stephen Bevington</b>	National Director	Current
<b>Julie Blake</b>	Regional Director - South Australia	Retired 24/11/2022
<b>Andrew Elvin</b>	Regional Director - Queensland	Current
<b>Andrew Hannan</b>	CHIA Chair and Regional Director - ACT	Retired 24/11/2022
<b>James King</b>	Regional Director - Victoria	Current
<b>Leonie King</b>	National Director	Retired as Regional Director NSW and re-elected 24/11/2022
<b>Charles Northcote</b>	Region Director NSW	Elected 24/11/2022
<b>Oscar Norton</b>	Regional Director TAS	Retired 16/11/2023
<b>Rebecca Oelkers</b>	Deputy Chair and National Director	Current
<b>Geoff Slack</b>	Regional Director - South Australia	Elected 24/11/2022
<b>Chris Smith</b>	CHIA Chair and National Director	Current
<b>Karen Walsh</b>	Regional Director - Northern Territory	Current
<b>Megan Ward</b>	Regional Director - ACT	Elected 24/11/2022

### CHIA BOARD OF DIRECTORS

CHIA's board is made up of member CEOs and senior management from the national sector. Their diverse and qualified expertise is invaluable in ensuring CHIA remains a strong and united voice for providers whilst representing all states and territories.



**CHAIR**  
**CHRIS SMITH**  
CEO FOUNDATION HOUSING



**DEPUTY CHAIR**  
**REBECCA OELKERS**  
CEO BRISBANE HOUSING  
COMPANY LTD (BHCL)

# Financials

## Income and Expenditure

FOR THE YEAR ENDED 30 JUNE 2023

	2023	2022
	\$	\$
<b>REVENUE</b>		
CHIA membership income	429,380	385,811
Other income	472,236	236,462
<b>TOTAL REVENUE</b>	<b>901,616</b>	<b>622,273</b>
<b>EXPENSES</b>		
Operational expenses	-202,580	-111,265
Depreciation Expenses	338	-486
Loss on disposal of fixed assets		
Policy, research and advocacy	-	-2,784
Project expenses	-415,681	-163,408
Staff salaries and benefits	-304,157	-304,614
State branch contributions	-	-
WA operational expenses	68	6
<b>TOTAL EXPENDITURE</b>	<b>-922,012</b>	<b>-582,551</b>
<b>Profit/ (Loss) for the period</b>	<b>-21,072</b>	<b>39,722</b>

# Financials

## Assets and Liabilities

FOR THE YEAR ENDED 30 JUNE 2023

	2023	2022
	\$	\$
<b>ASSETS</b>		
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	519,755	557,021
Trade and other receivables	22,317	178,303
<b>TOTAL CURENT ASSETS</b>	<b>561,362</b>	<b>746,411</b>
<b>NON CURRENT ASSETS</b> Plant and equipment	847	1,185
<b>TOTAL NON-CURRENT ASSETS</b>	-	1,185
<b>TOTAL ASSETS</b>	<b>562,209</b>	<b>747,596</b>
<b>LIABILITIES</b>		
<b>CURRENT LIABILITIES</b>		
Accounts payables and other liabilities	218,760	396,566
Membership income received in advance	11,314	2,327
Provisions	37,797	35,972
<b>TOTAL CURRENT LIABILITIES</b>	<b>267,871</b>	<b>434,865</b>
<b>NON CURRENT LIABILITIES</b>		
Provisions	5,568	2,889
<b>TOTAL LIABILITIES</b>	<b>5,568</b>	<b>437,754</b>
<b>NET ASSETS</b>	<b>288,770</b>	<b>309,842</b>
<b>EQUITY</b>		
Accumulated members funds	288,770	309,842
<b>TOTAL EQUITY</b>	<b>288,770</b>	<b>309,842</b>

# Financials

## Changes in Equity and Cash Flows

FOR THE YEAR ENDED 30 JUNE 2023

	Accumulated Funds	TOTAL
	\$	\$
<b>BALANCE AS AT 1 JULY 2021</b>	<b>270,120</b>	<b>270,120</b>
Surplus/(Deficit) attributable to the Company	39,722	39,722
<b>BALANCE AS AT 30 JUNE 2022</b>	<b>309,842</b>	<b>309,842</b>
Surplus/(Deficit) attributable to the Company	(21,072)	(21,072)
<b>BALANCE AS AT 30 JUNE 2023</b>	<b>288,770</b>	<b>288,770</b>
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
Receipts from membership income	594,353	216,653
Receipts from other income	392,366	414,399
Payments to suppliers and employees	(1,024,566)	(450,250)
Interest received	581	531
Net cash generated from/(used in) operating activities	(37,266)	181,333
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
Net cash generated by/(used in) investing activities (734)	-	-
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>		
Net cash generated by/(used in) investing activities	-	-
Net increase / (decrease) in cash held	(37,266)	181,333
Cash and cash equivalents at beginning of financial year	557,021	375,688
<b>Cash and cash equivalents at end of financial year</b>	<b>519,755</b>	<b>557,021</b>

# Independent Auditor's Report

## For the Year Ended 30 June 2023

### OPINION

I have audited the accompanying financial report of Community Housing Industry Association Limited (the company), which comprises the statement of financial position as at 30 June 2023, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date, notes comprising a summary of significant accounting policies and other explanatory information and the statement by the Board of Directors.

In my opinion, the accompanying financial report of Community Housing Industry Association Limited is in accordance with Division 60 of the ACNC Act 2012, including:

i. giving a true and fair view of the company's financial position as at 30 June 2021 and of its performance and cash flows for the year ended on 30 June 2022; and

ii. complying with Australian Accounting Standards and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

### Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of my report. I am independent of the Company in accordance with the auditor independence requirements of the ACNC Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled our other ethical responsibilities in accordance with the Code.

I confirm that the independence declaration required by the ACNC Act 2012, which has been given to the directors of the Company would be on the same terms if given to the directors as at the time of this auditor's report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

### Responsibilities of Management and Those Charged with Governance for the Financial Report

Management is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the Corporation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Corporation's financial reporting process.

### TOWARDS A VISION SHARED

#### Auditor's Responsibilities for the Audit of the Financial Report

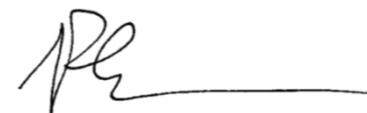
My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the responsible entities.
- Conclude on the appropriateness of the responsible entities use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal controls that I identify during my audit.



**FREDERIK RYK LUDOLF EKSTEEN CA**  
ASIC Auditor Registration Number 421448  
Collins & Co127 Paisley Street  
FOOTSCRAY VIC 301

Dated this 8th day of September 2023



PHOTO: Community Housing Limited

# Your fees at work 2022/23

## 10 SUBMISSIONS PRESENTED

**CHIA Submission: Response to the Community Housing Data Strategy**

**CHIA Response - Independent Review of Infrastructure Australia**

**CHIA: Joined an alliance of more than 100 property, community, health and environmental organisations** calling on the country's Building Ministers to lift the energy efficiency of new homes built in Australia.

**CHIA Submission: Housing Legislative Package**

**CHIA 2023-4 Federal Budget Submission**

**CHIA Submission: Measuring What Matters**

**CHIA Submission: National Energy Performance Strategy**

**CHIA Submission to the Senate Economics Legislation Committee Inquiry** - The provisions of the Housing Australia Future Fund Bill 2023, National Housing Supply and Affordability Council Bill 2023 and Treasury Laws Amendment (Housing Measures No. 1) Bill 2023

**CHIA Submission: Safe Places Inclusion Round**

**CHIA Submission: Measuring What Matters – second consultation process**

## 7 REPORTS AND PROPOSALS

**CHIA Report: Productivity Commission - In need of repair: The National Housing and Homelessness Agreement (A Sector Briefing)**

**CHIA Position Paper: A National Housing Agency for Australia**

**Talking point document for the HAFF**

**CHIA Discussion paper: Housing Australia Future Fund (published July 2023)**

**Australia's Community Housing Industry in Profile: 2021 (published May 2023)**

**Quantifying Australia's unmet housing need: A national snapshot (November 2022)**

**Quantifying Australia's unmet housing need: A regional snapshot (January 2023)**

## 11 MONTHLY NEWSLETTERS

## 51 WEEKLY MEMBERS BULLETINS

## KEY INITIATIVES

**Launch at Parliament House with Asst Minister Thistlethwaite of the Veterans Toolkit and Community Standard for CHOs, developed by CHIA in partnership with the Dept of Veterans Affairs**

**Environmental, Social and Governance (ESG) reporting standard launched in March 2023 with Hon. Julie Collins MP, Minister for Housing and Homelessness.**

**Social & Green Benefits Calculator (launched Oct 2023 as SIGMAH) work ongoing**

**Affordable Housing & investment Summit in partnership with Avertededge, September 2022, Melbourne**

**Established the Community Housing Disability Network: CHOs and other stakeholder representatives committed to sharing insights, experience, and expertise, in order to develop solutions / responses that will improve non-market and influence housing options for people with disability.**

**The Community Housing Council of SA, joined the national network and became CHIA SA**

## MEMBERS RESOURCES

**Weekly bulletins** to full member CEOs providing insights and news

**Regular meetings** across Government and other political parties; productive working relationships with private and not for profit sector groups including National Shelter, Homelessness Australia, ACOSS, HIA, MBA, The Property Council, Everybody's Home and many others.

**Founding member** of the Housing & Productivity Research Consortium and National Affordable Housing Association (NAHA).

**Administrator of the Capacity Grants program** for NHFC; convener of the Community Housing Chairs Network.

## 22 MEDIA RELEASES

CHIA has released a range of media statements and as the national peak body continues to advocate for the sector, providing expert commentary and key messaging. **A comprehensive media summary is available on [CHIA's website](#).**

## LINKEDIN

**CHIA's LinkedIn page has over 3000 followers who regularly engage with updates and member content, including job vacancies.**

CHIA posts regular content across its channels, including its website and social media pages.

# Thanks to our Members

## FULL MEMBERS

Abbeyfield Australia Ltd  
 Aboriginal and Torres Strait Islander Community Health Service Brisbane  
 Aboriginal Housing Victoria Ltd  
 Access Community Housing Company Ltd  
 Advance Housing Ltd  
 Agencies for South West Accommodation Inc  
 Allambie Care  
 Amelie Housing  
 ANCHOR Inc  
 Anglicare  
 Anindilyakwa Housing Aboriginal Corporation  
 Anuha (Peace Lutheran Church Gatton)  
 Argyle Community Housing Ltd.  
 Autism Association of Western Australia  
 Baptcare Affordable Housing Limited  
 BaptistCare NSW & ACT  
 Barwon Child, Youth and Family  
 Believe Housing Australia  
 Beyond Housing  
 BlueCHP Limited  
 BRIC Housing  
 Bridge Housing Ltd  
 Brisbane Housing Company Ltd  
 CatholicCare Canberra & Goulburn  
 CatholicCare Social Services Hunter-Manning  
 CatholicCare NT  
 Centacare Housing Services Inc  
 Brisbane Youth Service  
 Central Australian Affordable Housing Co  
 CHC Affordable Housing  
 Churches of Christ Housing Services Ltd  
 Co-operation Housing  
 City of Glen Eira  
 City West Housing Pty Ltd  
 Civic Disability Services  
 Coast2Bay Housing Group Ltd  
 Common Equity Housing Ltd  
 Common Equity NSW Ltd.  
 Common Ground Queensland  
 Community Accommodation & Support Agency  
 Community Action inc  
 Community Housing Ltd Group of Companies  
 Home in Place  
 Cornerstone Housing Ltd  
 EACH Housing Limited  
 Eastcoast Housing Association  
 Eastern Suburbs Rental Housing Co-op  
 Environmental Collective Housing Organisation  
 Evolve Housing  
 Focus ACT inc  
 Foundation Housing

Froniditha Care Inc.  
 Gladstone Central Committee on the Ageing  
 Havelock Housing Association Inc  
 Haven Foundation  
 Haven; Home, Safe  
 Hervey Bay Housing Coalition Inc  
 Hinchinbrook Community Support Centre Inc  
 Homes North Community Housing Co  
 Homes Out West  
 Housing Choices Australia  
 Housing First  
 Housing Plus  
 Hume Community Housing Association  
 Independent Community Living Australia  
 Inhousing  
 Inner East Social Housing Group  
 Inner North Community Housing Company Ltd  
 National Affordable Housing Consortium  
 Jacaranda Housing Ltd  
 Jewish Care  
 Jim Fuller Community House Group  
 Jubilee Housing  
 Junction Australia Ltd  
 Koolkuna Womens Refuge  
 Launch Housing  
 Link Wentworth  
 Mackay Regional Housing Co- Connect Housing Group  
 Mallee Accommodation and Support Programme  
 Mangrove Housing Ltd  
 Mareeba Community Housing Company Ltd  
 McCormack Housing (previously Housing with Conviction)  
 MECWA (Trading as Mecwacare)  
 Melbourne City Mission  
 Metro Community Housing Co-op Ltd  
 Midwest Community Living Association  
 Mission Australia Housing  
 My Foundations Youth Housing  
 My Momentum  
 Narrogin Cottage Homes Inc  
 National Affordable Housing Consortium  
 North Coast Community Housing Co.  
 Northcote RHC  
 Northern Geelong RHC  
 PeopleKind Group Ltd  
 Pacific Link Housing  
 Parkes Forbes Community Housing Inc.  
 Pinakarri Community Inc  
 Plantagenet Village Homes Inc  
 Prahran/Malvern Community Housing Inc  
 Project Independence Ltd  
 Regional Housing Ltd

Ringwood Area Lions Aged Care Inc  
 Regional Housing Ltd  
 Roseberry QLD  
 Salvation Army Community Housing Service  
 Salvation Army Housing (Victoria)  
 Samaritans Foundation (Housing)  
 Servants Community Housing  
 SGCH  
 South East Housing Co-operative  
 South Port Community Housing Group  
 South West Refuge inc  
 Southern Cross Community Housing Ltd  
 Southern Cross Housing Ltd  
 Southern Youth & Family Services  
 St Kilda Community Housing Ltd  
 Summit Community Housing  
 Sunshine/St. Albans RHC  
 Tableland Community Housing Inc  
 Tamil Seniors  
 TEAM Health  
 The Disability Trust  
 The Housing Trust Ltd  
 Toora Women  
 Unison Housing  
 United Housing Co-operative Ltd.  
 United Muslim Women Association  
 Uniting  
 Uniting (Victoria & Tasmania) Limited  
 Uniting Country Housing Inc  
 Uniting Housing Victoria  
 Unity Housing Company Ltd  
 Vasey RSL  
 Venture Housing Company Ltd  
 VincentCare Community Housing  
 Wagin Cottage Homes Inc  
 West Turk Housing & Elderly Service Co-op  
 WAYSS  
 Wesley Community Service Limited (WCSL)  
 Westside Housing Company  
 Williamstown RHC  
 Wintringham Housing Ltd  
 Women's Health West  
 Women's Housing Company  
 Women's Housing Ltd  
 Womens Property Initiatives  
 Youth Housing Project Association Inc  
 YourPlace Housing  
 Yumba Meta Housing Association Ltd  
 YWCA Canberra  
 YWCA Housing  
 Northside  
 YourPlace Housing

## ASSOCIATE MEMBERS

Acquest Australia  
 Assemble  
 Baptist Care Australia  
 Boompower  
 City of Greater Geelong  
 Elizabeth Perez  
 Hornsby & Co  
 Horton Advisory  
 IA Group (Independence Australia)  
 Karndean  
 KeyStage Property  
 Kids Under Cover  
 Lux Abode Pty Ltd  
 MBD Consulting  
 MC Two  
 MC Two Pty Ltd  
 McAuley Community Services for Women  
 McGauran Giannini Soon Pty Ltd (MGS Architects)  
 NPG Project Management & Consultancy Pty Ltd  
 PM Kennedy Land Surveyor  
 PowerHousing Australia  
 Project Green

Qshelter  
 Quantum Support Services Limited  
 Refuge Victoria Inc  
 (formerly Safe Futures Foundation)  
 Right Lane Consultancy  
 Safe Futures Foundation  
 SDM Housing Software  
 Skilled Health  
 Steve Staikos  
 Teller Group Pty Ltd  
 Vegepod  
 Zavanti

**As a not for profit peak body CHIA relies on the financial support of its membership base for its day to day activities. We would like to thank and acknowledge our growing national network of members for their support during 2022-2023. We would also like to pass on our appreciation to our many supporters and advocates for their assistance.**

# The National Voice for Community Housing

[communityhousing.com.au](http://communityhousing.com.au)



**Community Housing**  
INDUSTRY ASSOCIATION

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