

NT Urban Community Housing Industry Development Plan



Community Housing
INDUSTRY ASSOCIATION
NT

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Aim

The aim of the NT Urban Community Housing Industry Development Plan is to guide the growth and capacity building required by the NT’s urban community housing industry to fulfil the goals of the sector and respond to future opportunities of growth in urban areas.

About the IDP

The NT Urban Community Housing Industry Development Plan (the Plan) is an ‘industry led’ Plan, developed by CHIA NT with the support of NT Shelter, Aboriginal Housing NT and the Northern Territory Government.

The Plan is a ‘foundational’ Plan for the NT community housing industry at a time when it is poised and ready for growth through new opportunities presented by the NT Community Housing Growth Strategy and the Housing Australia Future Fund.

The Plan draws on the existing community housing industry ‘body of knowledge’ developed in the NT and in other jurisdictions over the last 25 years and is tailored to the unique context and challenges of the NT.

The Plan aims to support the future development of the remote community housing industry and is accessible to all urban and remote Aboriginal and non-indigenous community housing providers.

Vision and Strategic Goals

The vision of the NT Community Housing Industry is:

A sustainable and growing industry delivering impact through culturally diverse and responsive housing solutions for communities across the Territory.

To achieve this Vision, the Plan has three **Strategic Goals**:



1. Capability and Capacity Development

To be an industry leader in community housing innovation and best practice underpinned by strong governance and a highly skilled, and diverse workforce of dedicated housing professionals.

2. Industry coordination and advocacy

To have a strongly led NT community housing industry that is recognised for its capability, effective advocacy, policy development and important role in the wider NT housing system by community and government.

3. Industry Partnerships

To work effectively in partnership with all levels of government, the private sector, and communities that maximises the delivery of new social and affordable housing into the NT housing system.

1. Capability and Capacity Development

Goal: To be an industry leader in community housing innovation and best practice underpinned by strong governance and a highly skilled, and diverse workforce of dedicated housing professionals.

This goal will focus on building CHPs' capacity with a range of practical capacity building projects that help them to deliver high quality services to tenants whilst also being ready for and adapting to future growth opportunities.

The areas of focus will align to the broader sector needs and those capability areas under the NRSCH and initially include areas such as workforce development, governance, risk management and asset management. This will support CHPs through a 'continuous improvement' model, build a NT industry 'body of knowledge' and inform industry driven benchmarking.

This area is strongly supported by and will draw on the extensive community housing industry 'body of knowledge' that has been developed in other jurisdictions.

It is proposed that key partnerships will be formed with the national and state CHIA networks, the Australasian Housing Institute (AHI) and potentially the Australian Institute of Company Directors (AICD) to deliver on this strategic focus area.

It is proposed that specific projects will be assessed annually with CHPs and governments to reflect the industry's future needs and operating environment.

2. Industry Coordination and Advocacy

Goal: To have a strongly led NT community housing industry that is recognised for its capability, effective advocacy, policy development and important role in the wider NT housing system by community and government.

This area will focus on establishing an industry peak through CHIA NT to advocate for and coordinate with the NT industry. This goal is fundamental to the successful implementation of the Plan and the NT Growth Strategy and requires dedicated resourcing allocated to the running of CHIA NT.

By supporting the operationalisation of CHIA NT, it will open and create new opportunities for partnerships and investment in the industry and provide and support sector capacity development. It will also support the coordination of the sector and its relationship with government and in turn support the aims and goals of the NT Growth Strategy. Further, in times of governmental change the industry peak body will provide stability to the industry and retain important sector knowledge.

It is proposed that with funding from the NTG, CHIA NT will establish a partnership model with either NT Shelter/AHNT/NTCOSS — this is yet to be determined.

It is proposed that the engagement of CHIA NT would be broadened to include representatives from NRSCH registered CHPs, other peak bodies such as the UDIA NT, Property Council NT, and senior businesspeople and/or subject matter experts (e.g., property development, public relations).

3. Industry Partnerships

Aim: To work effectively in partnership with all levels of government, the private sector, and communities to maximise the delivery of new social and affordable housing into the NT housing system.

The community housing industry must establish effective partnerships with a wide range of stakeholders to meet the challenges of the NT Housing system, rise to future growth opportunities and to support the capability and capacity development of NT CHPs.

This strategic focus area will aim to build industry partnerships with:

- The private sector and industry bodies such as the Property Council NT, Urban Development Institute Australia NT.
- Agencies that administer alternate funding sources such as the National Indigenous Australians Agency (NIAA), and the National Housing Finance and Investment Corporation, and Housing Australia.
- Interstate CHIA networks and Australasian Housing Institute (AHI)
- Interstate CHPs and the broader national community housing sector.

First Steps

CHIA NT is actively working with Territory Families, Housing and Communities (TFHC) to confirm funding for the establishment/operationalisation of CHIA NT as the peak organisation for NRSCH registered community housing providers and begin the implementation of the Plan.

CHIA NT continues to work in close partnership with NT Shelter and Aboriginal Housing NT whilst progressing urgent work under the Plan, including supporting sector readiness for future funding reform and policy decisions from Government.

